

The **Fonemail ProAttendant** platform is the latest generation of vocal servers developed by Jusan to meet the constantly increasing demands of the stand-alone Voice Mail / IVR market, adding value to the PBX through real tangible benefits.

Fonemail ProAttendant is an extensively feature rich platform supporting over 50 different PBX models, up to 5 different languages per system and incorporating a modern universal hardware design, appropriate for both rack or wall mount installations.

FonoMail ProAttendant

Powerful advanced Voice Mail with UM

Unified Messaging: E-mail, LAN, SMS

Multi level IVR / Multi-mode Auto-Attendant

Separate music on hold channel

Optimum sound quality (PCM)

Web based mailbox management + call statistics

Remote maintenance + message / music upload

Transferable, "all in one" system memory card



Advanced Voice Mail with Unified Messaging

- Up to 1000 confidential, multi-lingual mailboxes each with 3 customizable greetings.
- Message notification: in your extension (LED, display), call to remote number, E-mail, SMS*.
- Message delivery by e-mail, message retrieval via the extension, GSM or web browser (LAN / Internet).
- User mailbox management by phone or PC (LAN / Internet).

IVR / Auto Attendant

- Interactive multi-lingual 24 hour attention / information according to programable multi-mode calendar.
- Multi-option menus (up to 12), multi-level applications (up to 20), unlimited announcement capacity.
- Powerful graphics tool for customized applications and external applications integration via RS232 and TCP/IP.
- Direct access to extensions/depts, ABC directory, call screening, internal and external call forward

Music on Hold

- Dedicated, TMOM compatible, music on hold channel.
- PCM quality output
- Remote upload of music on hold via proprietary software or via e-mail

ProAttendant



Sound Quality

PCM quality available for music-on-hold (8KHz).

PCM quality available for prompts and announcements (8KHz, 16 bit).

Standard quality (Truespeech 9.6 Kb/s) for incoming messages.

2 to 8 Ports Up to 1000 Mailboxes Music on Hold Statistics Unified Messaging

System Control

System administration and maintenance via web browser (LAN / Internet) or by modem

Remote upload of announcements and music-on-hold via TCP/IP or modem

Updating of outgoing messages by e-mail

Saturation alarm (e-mail) for fully occupied ports

Statistics

IVR and Auto Attendant option access counters

Web based incoming traffic analysis

Statistics may be sent by e-mail



Compact flash card.

Customized compact flash card enabling up to 140 hrs standard quality storage, in any combination of PCM quality / standard quality.

The system configuration plus all prompts, greeting messages and special applications are stored on the card.

The card is externally accessible and may be plugged directly into another unit.

Fonomail ProAttendant uses a proprietary operating system developed for on-board Motorola Coldfire CPU and DSPG digital signal processors for voice and MoH ports.

TECHNICAL SPECIFICATIONS

- ▶ 1 x RJ11 music on hold port. (TMOM compatible). Jack connector available.
- ▶ 2 to 8 analog ports equipped with in-band DTMF integration. 2 port expansion boards available.
- ▶ 1 x RS232 port (PC): for connection to PC running configuration software.
- ▶ 1 x RS232 port (AUX): for external SMS device connection, or for PBX connection in the case of serial port integration.
- ▶ 1 x Ethernet port. Also used for special applications via TCP/IP.
- ▶ 1 x integrated modem port.
- ▶ Dimensions: 350mm x 210mm x 50mm. Weight: 1.0Kg.
- ▶ External power supply.



Transferable system memory card

